

FROM:  
Strahan Construction, Inc.  
204 SW Camden Drive  
Ankeny, IA 50021

Thank you for choosing Strahan Construction to build your home. In order to maintain and protect your investment, Strahan Construction has developed the following Service Policy:

- Upon closing of your home, Strahan Construction will service your home for the first year. We plan for two service request appointments during the year: 30 day and 1 year. Prior to these appointments customers may submit a written service request form with items or questions that may have surfaced after occupancy. Items on the list will be addressed as soon as possible.

**NOTE:** If 30 day lists are received after 60 days, items will be addressed with the year end list. A year end list should be submitted 30 days prior to the anniversary closing date. The warranty expires after 1 year.

- To avoid unnecessary repairs, homeowners are responsible for the general maintenance of their home. This includes, but is not limited to, caulking, wiping moisture from window sills and floors, adjusting exterior door riser bars, running exhaust fans, etc.
- All detailing work including drywall and paint touchup is completed prior to occupancy. These items will be completed to an industry standard finish. Therefore, general drywall and paint items are excluded from the warranty.
- The final walk through allows viewing of the home in its final condition for acceptability and to generate the final punch-list. An exterior viewing will also be completed, weather permitting.
- For emergency items please contact anyone on the Strahan Construction team immediately.

Todd Ellgren	965-8440
Justin Strahan	238-4627
Seth Rosendahl	238-2694

We look forward to servicing your home in the coming year!

Strahan Construction, Inc.